

IT Consultant

About machineLOGIC

Founded in 2001, machineLOGIC is a successful Microsoft, Cisco, HP and Symantec Partner that provides technical support and integration services for small-to-medium business clients.

Our team consists of certified IT consultants that are focused on providing the best service to our clients while working together to drive our growing firm to the next level of success.

The Opportunity

We are seeking a Microsoft MSCE and/or Cisco CCNA to provide technical support and consulting to our growing list of small-to-medium business clients.

Over 50% of your work will be performed onsite at our clients' offices, performing server and network administration, resolving everyday IT support issues, participating in projects and installations, and consulting with clients to develop new opportunities.

The rest of your time will be spent handling in-bound support calls, providing remote support, and training on new technology and certifications. You will also participate in an on-call rotation, with occasional after-hours and weekend duties.

A successful candidate will have experience installing, configuring and supporting:

- Microsoft Small Business Server 2003 – mandatory experience, you will be tested
- Microsoft Windows Server 2003
- Microsoft Exchange 2003
- Symantec Antivirus Corporate/Enterprise Edition
- Symantec/Veritas Backup Exec
- Firewalls, VPNs, port forwarding, network address translation
- Managed switches, VLANs and wireless networking
- Basic understanding of VoIP phone systems

Candidates must have the following professional and personal traits:

- Ability to work in a fast-moving environment supporting small-to-medium business clients
- Ability to work independently to resolve network, server, desktop and application admin issues
- Ability to assist small business clients with applications, connectivity, training and problem solving
- Strong written and verbal communication skills
- Reliable transportation to travel within the Denver-metro area
- Clean appearance, non-smoker

Preferred candidates will possess the following qualifications:

- Microsoft MCSE and/or Cisco CCNA Certification
 - please provide your MSCE and/or CSCO number for verification
- Prior experience with IT support, outsourced IT services or Value-Added Reseller environments
- College graduate preferred, B.S. Degree in Computer Science, CIS/MIS, or related field

Optional skills that are considered valuable:

- Cisco IP Telephony / Call Manager
- Microsoft SQL and/or Microsoft Access database design
- Microsoft Sharepoint administration or design
- Website development, Flash, PHP, ColdFusion

Compensation

Compensation package includes a salary of \$45,000 - \$65,000 based on experience and certifications, plus bonus pay based on billable hours.

Motivated candidates that develop new client opportunities can earn additional compensation based on securing new support contracts, projects or product sales.

Our benefits package is available for successful candidates after a 90-day trial employment period, and includes 401K, medical insurance, two weeks of vacation per year, and a company provided laptop and cell phone.

I'm Interested

To apply, please e-mail the following to info@machinelogic.com in MS Word or PDF format only:

- Resume detailing your work history, education and salary history
- Three professional references from former employers or customers
- Microsoft MCSE and/or Cisco CSCO identification number(s)

Please Note

- Final candidates will be subject to a pre-employment criminal background check.
- No recruiters or agencies without a previously signed contract or agreement.
- No phone calls please.